



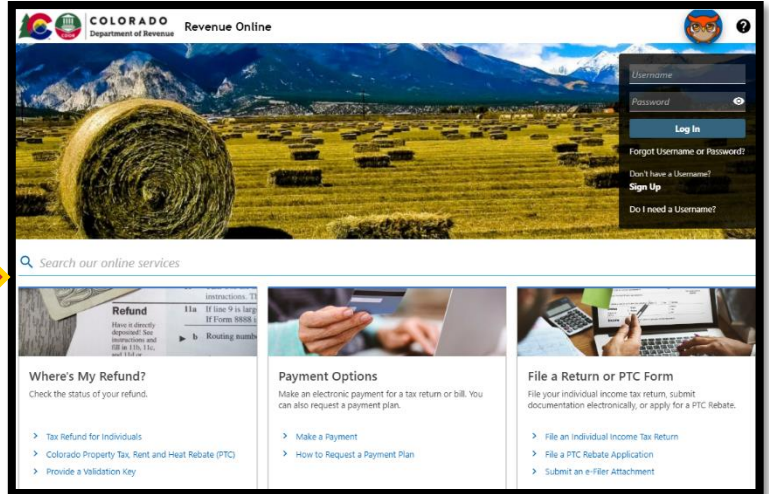
# Check the Status of your Property Tax/Rent/Heat Credit (PTC) Rebate Using Revenue Online

**NOTE:** If you do **NOT** have a Social Security Number (SSN) or Individual Taxpayer Identification Number (ITIN), please call the Taxpayer Helpline at **(303) 238-7378** for additional assistance

**NOTE:** The rebate status on the internet provides the most current information available

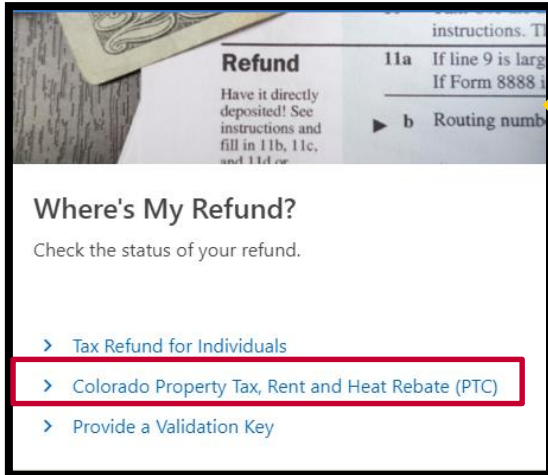
### STEP 1:

Go to: [Colorado.gov/RevenueOnline](https://Colorado.gov/RevenueOnline)



### STEP 2:

Select "Colorado Property Tax, Rent, and Heat Rebate (PTC)" from the "Where's My Refund" menu panel on the homepage



### STEP 3:

#### REQUIRED INFORMATION: SSN or ITIN

#### Current PTC refund amount or Letter ID

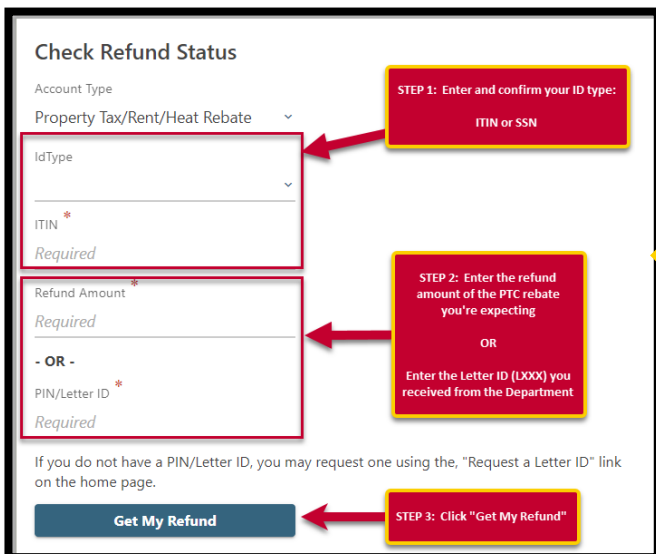
**3a.** Enter your ID Type - SSN or ITIN

**3b.** Enter the amount of the current PTC refund installment that you are expecting **OR** your Letter ID number

**NOTE:** Do **NOT** enter the full rebate amount for the year

**HELPFUL HINT:** Your Letter ID number can be found on a letter from the Department, if you received one. It begins with the letter L, then has numbers after it. Enter the full number, including the "L"

**3c.** Click "Get My Refund"



**REFUND STATUS SCREEN:**

Return Not Received or Not Yet Processed  
Return Received and Being Processed  
Refund Reviewed  
Refund Approved and Sent

**NOTE:** Your refund status will be updated daily. You can check back periodically to track your refund through the process



**Return Not Yet Received or Not Yet Processed**



Return Not Received or Not Yet Processed



Return Received & Being Processed



Refund Reviewed



Refund Approved and Sent

Your refund status will be updated daily. Please feel free to check back periodically to track your return and refund through the process.

**WHERE TO LOCATE YOUR LETTER ID ON A LETTER YOU RECEIVED FROM THE DEPARTMENT:**

If you have received a recent letter from the Department, enter the Letter ID number located in the upper right corner of the Department tax letter as shown here



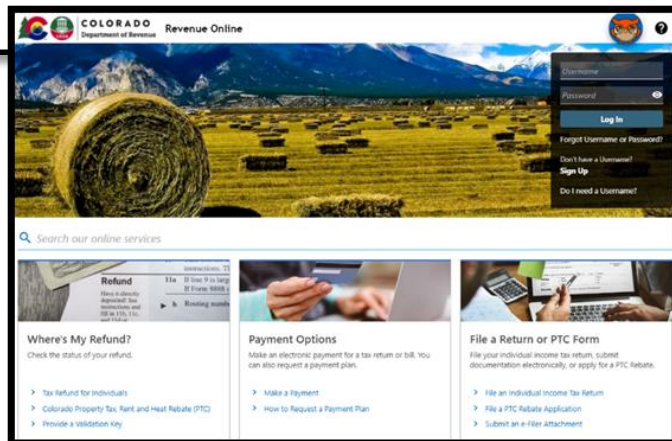
JOE EXAMPLE  
1881 PIERCE STREET  
LAKEWOOD CO 80214-0000

Tax: PTC Rebate  
Account: 12345678  
Letter: L123456789  
Source: A01 - B2  
Period: Dec 31, 2020



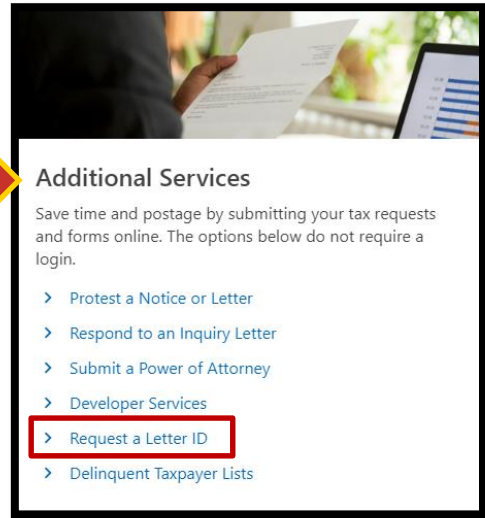
**NOTE:**

If you do not have a PIN/LETTER ID, you may request one directly from the Revenue Online Homepage



Select "Request a Letter ID" from the "Additional Services" menu panel on the homepage and enter the required information

A letter containing your "Letter ID" will be sent by postal mail to the address on record with the department. It could take up to 10 business days to receive this letter



### CONFIRMATION SCREEN:

Print this page for your records

**NOTE:** You will need the confirmation number should you ever need to contact the Department regarding your request for a Letter ID

#### Confirmation

Your request for Request a Letter ID has been sent to the Department of Revenue.

Your confirmation number is: 0-654-296-384.

A letter containing your "Letter ID" will be sent by postal mail to the address on record with the Department. It may take up to 10 business days to receive this letter

Printable View

OK

**Thank You from the Colorado Department of Revenue**

### Additional PTC Resources:

**Taxpayer Helpline: (303) 238-7378**

[Tax.Colorado.gov/PTC-rebate](https://tax.colorado.gov/PTC-rebate)

[Tax. Colorado.gov/visit-a-service-center](https://tax.colorado.gov/visit-a-service-center)

[How to Request a Letter ID](#)

[FREE PTC Rebate Application Assistance](#)



**Tax.Colorado.gov**