**STEP 1:**

Go to: Colorado.gov/RevenueOnline

**STEP 2:**

Select “Colorado Property Tax, Rent, and Heat Rebate (PTC)” from the “Where’s My Refund” menu panel on the homepage

**STEP 3:**

**REQUIRED INFORMATION:**

SSN or ITIN

Current PTC refund amount or Letter ID

3a. Enter your ID Type - SSN or ITIN

3b. Enter the amount of the current PTC refund installment that you are expecting OR your Letter ID number

**NOTE:** Do NOT enter the full rebate amount for the year

**HELPFUL HINT:** Your Letter ID number can be found on a letter from the Department, if you received one. It begins with the letter L, then has numbers after it. Enter the full number, including the “L”

3c. Click “Get My Refund”

**NOTE:** If you do NOT have a Social Security Number (SSN) or Individual Taxpayer Identification Number (ITIN), please call the Taxpayer Helpline at (303) 238-7378 for additional assistance

**NOTE:** The rebate status on the internet provides the most current information available
REFUND STATUS SCREEN:

- Return Not Received or Not Yet Processed
- Return Received and Being Processed
- Refund Reviewed
- Refund Approved and Sent

**NOTE:** Your refund status will be updated daily. You can check back periodically to track your refund through the process.

WHERE TO LOCATE YOUR LETTER ID ON A LETTER YOU RECEIVED FROM THE DEPARTMENT:

If you have received a recent letter from the Department, enter the Letter ID number located in the upper right corner of the Department tax letter as shown here:

**NOTE:** If you do not have a PIN/LETTER ID, you may request one directly from the Revenue Online Homepage.
Select “Request a Letter ID” from the “Additional Services” menu panel on the homepage and enter the required information.

A letter containing your “Letter ID” will be sent by postal mail to the address on record with the department. It could take up to 10 business days to receive this letter.

NOTE: You will need the confirmation number should you ever need to contact the Department regarding your request for a Letter ID.

Thank You from the Colorado Department of Revenue

Additional PTC Resources:
Taxpayer Helpline: (303) 238-7378
Tax.Colorado.gov/PTC-rebate
Tax. Colorado.gov/visit-a-service-center
How to Request a Letter ID
FREE PTC Rebate Application Assistance